

House Policy

Effective May 27, 2026. Updated July 30, 2026.

Welcome to Seyff. This house policy (this “House Policy”) describes what to expect at the studio, what we ask of you, and what we cannot allow. By visiting the studio or attending a session, you agree to follow this House Policy.

1. Age And Identification

- All gallery events and classes are 21 and older.
- Children are not permitted in the studio except in connection with a private family booking, where minors must be accompanied by a responsible adult at all times.

2. Arrival and Check In

- Please arrive 15 minutes before your classes scheduled start time.
- The gallery is located on the third floor; the building has elevator access.
- Doors are not held open for late arrivals. The door is locked 15 minutes after the session begins to preserve attendee’s enjoyment.
- Late arrivals will be admitted only at the discretion of the instructor and only if doing so does not disrupt the session.

3. Materials and Aprons

- All painting supplies, including aprons, are provided by Seyff.
- Aprons must be worn during painting. We are not responsible for paint stains on clothing, shoes, or accessories.
- Wear clothes you do not mind getting paint on. Closed toe shoes are recommended for action painting classes. Foot coverings, gloves and additional smocks are available.

4. Food and Beverage

- Food is NOT permitted in the gallery as required by our lease.
- Water and non-alcoholic beverages are provided.
- Alcohol is NOT provided or served by Seyff or its employees. For private bookings, BYOB is not permitted unless explicitly approved in writing for such booking. For individual classes, BYOB is permitted.
- No glass containers are permitted in the painting area.

5. Photography and Recording

- Seyff regularly photographs and videos sessions for marketing and operational purposes.
- If you do not wish to be photographed, notify the instructor at the start of the session or at booking. We will use best efforts to honor opt outs.

- Attendees may photograph their own paintings. Photography of other attendees without their consent is not permitted.
- Commercial photography or filming in the studio requires written permission and a separate venue fee.

6. Behavior

- Seyff is a sensory calibrated environment. Please respect that atmosphere.
- Cell phone use is permitted but please use silent mode and step out into the hall if you take a call.
- Attendees are expected to follow the Code of Conduct, which prohibits harassment, discrimination, and disruptive behavior.
- Seyff reserves the right to remove any attendee whose behavior disrupts the session, threatens the safety or comfort of others, or violates the Code of Conduct. Removal is without refund.

7. Pets and Service Animals

- Service animals as defined by the ADA are welcome.
- Emotional support animals and pets are not permitted unless arranged in writing in advance.

8. Smoking and Vaping

Smoking and vaping (including cannabis and electronic cigarettes) is strictly prohibited anywhere in the studio, the building, or near the building entrance. This is required by our lease and applicable law.

9. Storage and Personal Items

- Coats and bags may be stored at the entry. Seyff is not responsible for lost, stolen, or damaged personal items.
- You must take your canvas home with you. You may choose to leave it behind for recycling.

10. Damage to the Studio or Equipment

Attendees who damage the studio, fixtures, or equipment beyond ordinary wear and tear may be charged the cost of repair or replacement.

11. Safety

- Emergency exits are marked. Familiarize yourself with the nearest exit when you arrive.
- In the event of a fire alarm, follow the instructor's direction and the building's posted evacuation procedures.
- First aid kit is on premises. Notify the instructor of any injury immediately.

12. Contact

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